Annexure B

Complaint Data to be displayed by RAs

Format for investor complaints data to be disclosed by RAs on their website/mobile application:

Data for the month ending- March - 2024							
Sr. No.	**Received from**	**Pending at the end of the last month**	**Received**	**Resolved ***	**Total pending #**	**Complaint pending > 3 months**	**Average Resolution time^ (in days)**
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Other sources (if any)	0	0	0	0	0	0
4	Grand Total	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of Monthly disposal of complaints					
Sr. No.	**Month**	**Carried forward previous month**	**Received**	**Resolved***	**Pending#**
1	April-23	0	0	0	0
2	May-23	0	0	0	0
3	June-23	0	0	0	0
4	July-23	0	0	0	0
5	August-23	0	0	0	0
6	September-23	0	0	0	0
7	October-23	0	0	0	0
8	November-23	0	0	0	0
9	December-23	0	0	0	0
10	January-24	0	0	0	0
11	February-24	0	0	0	0
12	March-24	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.
#Inclusive of complaints pending as on the last day of the month.

Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)					
Sr. No.	**Year**	**Carried forward previous year**	**Received**	**Resolved***	**Pending#**
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0

*Inclusive of complaints of previous years resolved in the current year.
#Inclusive of complaints pending as on the last day of the year.